

Overview and Scrutiny Committee – 9th May 2011
AGENDA ITEM 7 - COUNCIL'S PERFORMANCE

No	Page/ Point	Question/Observation	Answer (Where applicable)
Questions from Cllr Winskill			
1	14.1	<p><i>30% of adult social care clients are receiving self-directed support – this remains higher than the profiled target of 27.5% for this period and the annual target has now been met.</i></p> <p>Clearly, self-directed support is not appropriate for all clients: with the proposed closure of day and drop in centres, what is the anticipated upper limit of the % of clients receiving self-directed support?</p>	<p>Use of the Self Directed Support (SDS) process is appropriate for the vast majority of residents with support needs. Central to the concept is allowing people to take as much control over their situation as they feel they have capacity to. Clients can enlist the assistance of their carer or friend to manage their support needs. Clients can also choose the Council to manage the administrative function of organising their support package. SDS is primarily a shift in the ethos of providing support to clients, namely putting them at the centre of the process with them driving it by clearly setting out their needs and then working with staff to see how those needs can be best met, taking into account their individual circumstances. This enables increased flexibility of support provision and increased choice and control for the client. Therefore in terms of an upper limit of people benefiting from a Personal Budget either managed by them or by the Council in theory there is practically none with the exception, at this time, of people needing residential or nursing care. SDS does not apply in that situation</p>
	14.9	<p><i>18.3% of carers have received a review and a needs assessment and a specific service.</i></p> <p>With the closure of drop in and day centres, it is likely that more pressure will be out on carers in the home environment; has an estimate been</p>	<p>It is not yet possible to fully determine the impact of the proposed closures on the needs of carers, though it will probably increase to some degree, especially in the short-term. For people currently attending Council day centres these service users will be reviewed (via the self directed support pathway). Unpaid carers are also part of the review process and their needs are considered through a carer's</p>



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		<p>made of the increased needs of carers in the future?</p>	<p>assessment. Impact on carers will be best ascertained through this process. We will continue to offer the support that is available to eligible carers.</p> <p>Feedback has already been received through the Adult Social Care consultation process which closed on 30th April 2011, and is currently being analysed. In addition, in the case of the drop-ins, it is hoped that some alternatives in the independent sector can be identified to absorb some of the impact of clients and any carers</p> <p>It is important to note that not everyone who attends a day centre or drop in has an informal carer who is involved in their support on a regular basis, and work is ongoing to determine the impact on such people.</p>
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